

VoiceRide, LLC
655 Shrewsbury Avenue, Suite 210
Shrewsbury, New Jersey 07702

Ms. Marlene H. Dortch, FCC Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743
Attention: Office of the Secretary

RE: VoiceRide, LLC Subscriber Acknowledgment Report (September 1, 2005)
WC Docket No. 05-196

Dear Ms. Dortch:

Submitted herewith on behalf of VoiceRide, LLC is its Subscriber Acknowledgement Report (September 1, 2005). This is being filed in accordance with the Commission's Public Notice DA 05-2358 released August 26, 2005.

Any questions you may have regarding this filing may be directed to me at (407) 740-3008, or cneeld@tminc.com.

Sincerely,

Craig Neeld
Consultant to VoiceRide, LLC

cc: Byron McCoy – FCC
Kathy Berthot – FCC
Janice Myles - FCC
M. Burgess - VoiceRide
file: VoiceRide - FCC E911
tms: FCCv0502

VoiceRide, LLC
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FCC REQUEST: A detailed explanation regarding current compliance with the notice and warning sticker requirements *if* the provider did not notify and issue warning stickers or labels to 100% of its subscribers by the July 29, 2005 deadline.

RESPONSE: On July 27, 2005, the Company sent a notification letter and six (6) warning labels via U.S. certified mail to all customers of record. The warning label mailed to customers read as follows: *WARNING! Do not use this phone to contact 9-1-1 Emergency Services. 9-1-1 emergency services are NOT supported by this service.*

FCC REQUEST: A quantification of the percentage of the provider's subscribers that have submitted affirmative acknowledgements as of the date of the September 1 report, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgement by September 28, 2005.

RESPONSE As of August 30, 2005, the Company has received 67% affirmative acknowledgements from customers. The Company will continue to contact the remaining 33% of customers who have not responded to the notification mailing. Customer contact methods will continue throughout the month of September, e.g., telephone calls and email messages.

FCC REQUEST: A detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory.

RESPONSE As per the message contained in the customer notification letters, subscribers who do not acknowledge, sign and return the customer acknowledgement will have their service disconnected.

FCC REQUEST: A detailed description of any and all plans to use a "soft" or "warm" disconnect (or similar) procedure for subscribers that fail to provide an affirmative acknowledgement by September 28, 2005.

RESPONSE The Company is currently investigating the so-called "soft" or "warm" disconnect procedure options for subscribers that fail to provide an affirmative acknowledgement by September 28, 2005. The Company will revisit this topic in our next report, due September 22nd.